



Orbia B&I Quality Policy

Orbia B&I is a premium supplier of innovative solutions that contribute to Advancing life around the world.

We continuously strive to deliver excellence to our customers through:

- **Value-adding solutions**
- **Robust and compliant products**
- **Enhanced customer experiences**

Our quality pledge

- **We embrace diversity.** By listening to different viewpoints we meet every customer's expectations and provide them with the best products, solutions, and services.
- **We take responsibility.** We conduct our business in a way that ensures accountability, transparency and ethical behavior. As a single, global company, we ensure that all our customers around the world receive the same laser focus on quality in everything we do.
- **We are brave.** We let nothing stand in our way to identify, manage, and reduce instances where quality could be compromised. Our relentless problem-solving culture and focus on risk management helps deliver right first-time, top quality products.
- **We are dedicated to quality, safety, and sustainability.**
By implementing and maintaining statutory and regulatory requirements and certification standards, we ensure our products always comply.
- **We continuously measure, monitor, and improve our processes.**
This increases our business performance and customer experience.

January 8th, 2025

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