

**NEW Hep<sub>2</sub>O Keyless**

**Introducing  
the new member  
of the Hep<sub>2</sub>O family.**



**Branch Guide**

**wavin Hep<sub>2</sub>O**

# **wavin** Hep<sub>2</sub>O Keyless

## Push-fit plumbing

With a 40 year pedigree and an enviable reputation for reliability, these are exciting times for Hep<sub>2</sub>O plastic push-fit plumbing - a name your customers know and love.

As a result of extensive product development and market research, the Wavin Hep<sub>2</sub>O Keyless option has finally arrived, which means your customers now have a choice of Hep<sub>2</sub>O Key or Hep<sub>2</sub>O Keyless systems.

The new Keyless system utilises the tried and tested Wavin Hep<sub>2</sub>O In4Sure technology for a secure joint every time and comes complete with the same 50 year guarantee.



**Smaller,  
slimmer  
fitting** .....



**Optimised  
flow rate** .....

**Compatible  
with other  
systems** .....



**Pre-locked  
for speedier  
installation**

**In4Sure  
technology**



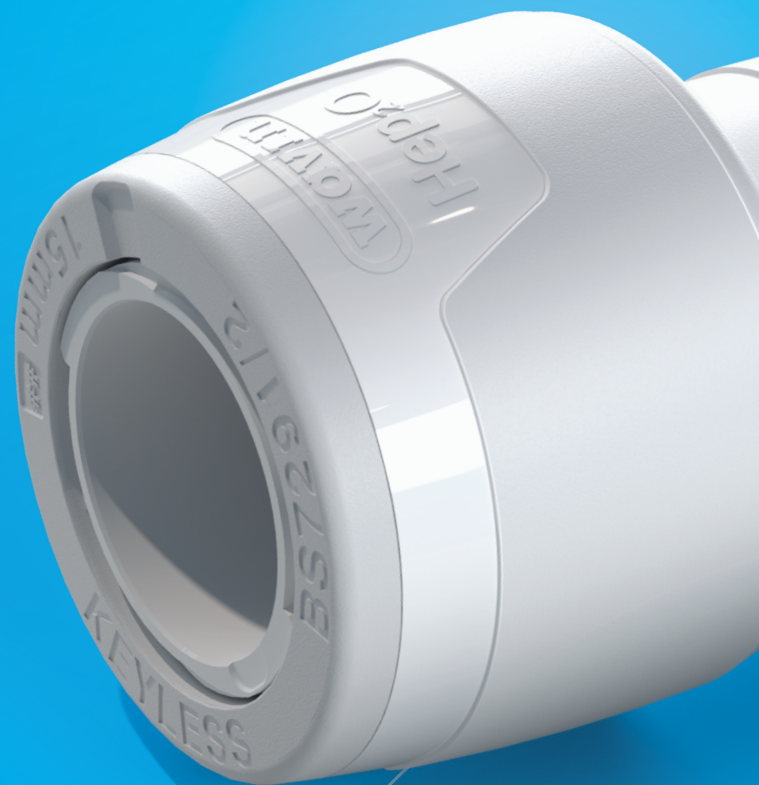
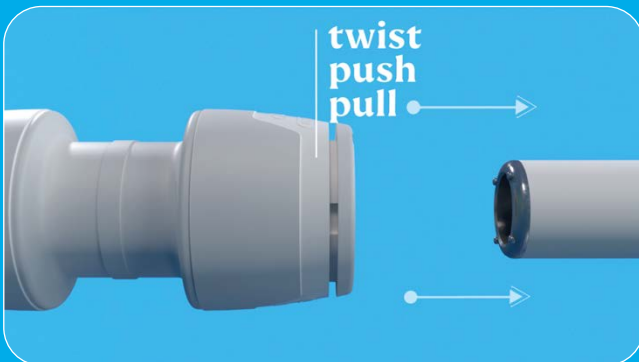
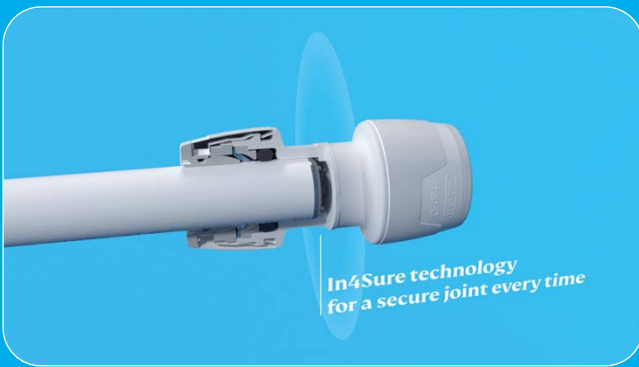
**Simply twist  
to unlock  
and lock**

# Key features

The new Hep<sub>2</sub>O Keyless fittings are smaller, sleeker and have been designed to make installation much easier. All fittings come pre-locked with a low insertion force for a quick connection.

A simple 2 stage unlocking feature means Keyless fittings are quick and easy to demount without the need of the HepKey.

Available in 10, 15, 22 and 28mm sizes, the Keyless system can connect to Hep<sub>2</sub>O Key systems and is fully compatible with copper and Tigris K5 press-fit plumbing systems.



# Q&A

## Hep<sub>2</sub>O Keyless

Push-fit plumbing system

1

### Why are you launching a new Keyless System?

We developed the new Keyless range based on feedback from plumbers and installers. Many said they love the quality and features of Hep<sub>2</sub>O, but that having a tool to demount fittings could be inconvenient in some cases, particularly when working on repair and maintenance jobs where fittings need to be adjusted more frequently. The new Hep<sub>2</sub>O Keyless range has all the benefits of the original but with a key-free demounting mechanism.

2

### Is the Keyless system replacing the current Hep<sub>2</sub>O?

No – Keyless will be sold along side the original 'Key' version. We know lots of installers like the extra security of a tamper proof system – a real benefit in new housebuilding and first fix. We wanted to give installers the option of choosing the system that is right for them and works for their particular project. **Key or Keyless – it's your choice.**

3

### Are there any other new features with Hep<sub>2</sub>O Key?

During our customer research, many installers said they wanted a smaller fitting. Hep<sub>2</sub>O Keyless has a smaller cap so is great for areas where space is restricted.

4

### Is the system still as secure?

Yes – unlike some other fittings, Hep<sub>2</sub>O Keyless cannot be fully unscrewed and taken apart, minimising the risk of components being lost or damaged.

5

### Do you need different pipe and inserts/sleeves?

No – Key and Keyless both use the same standard Hep<sub>2</sub>O pipe and Smartsleeves.

6

### Why is it faster to install?

All our fittings come pre-locked so just put your sleeve in, push in the pipe, feel the rumble to know it's secure and you are good to go. No checking every fitting, and no worries that you've left any unlocked.

7

### Are Key and Keyless Hep<sub>2</sub>O compatible?

Yes – Hep<sub>2</sub>O Key and Keyless are fully compatible so you can mix and match if needed. We also have a transition fitting so you can use together with our Wavin Tigris press-fit system – ideal for commercial projects. All Hep<sub>2</sub>O systems are also fully compatible with copper.

8

### How can you identify the 2 ranges in branch?

The Key and Keyless systems have different packaging designs – Key is in a white bag and Keyless is in a blue bag.

9

### Is the system still guaranteed for 50 years?

Yes – we have a 50 year system guarantee for all Hep<sub>2</sub>O pipe and fittings as long as they are installed to the manufacturers guidelines (see our installer guide).

10

### Where can I buy the new range?

We will be launching the new product in late 2024 across the UK. See our stockist locator for details and this will updated as Keyless becomes available in branches.



# Point of Sale & how to order

A0 Poster

**NEW Hep<sub>2</sub>O Keyless**

**Introducing the new member of the Hep<sub>2</sub>O family.**

**50 Year Guarantee**

Smaller, slimmer fitting

Optimised flow rate

Compatible with other systems

Pre-locked for speedier installation

In4Sure technology

Simply twist to unlock and lock

Now the only choice is to Key or not to Key.

Scan for your FREE demo pack

Wavin Hep<sub>2</sub>O

Shelf Wobbler

**NEW Hep<sub>2</sub>O Keyless**

- No demounting tool required
- Comes pre-locked for speedier installation
- 50 year guarantee

Scan for your FREE demo pack

Wavin Hep<sub>2</sub>O

A1 Poster

**NEW Hep<sub>2</sub>O Keyless**

**Introducing the new member of the Hep<sub>2</sub>O family.**

Hep<sub>2</sub>O Keyless

Hep<sub>2</sub>O Key

Now the only choice is to Key or not to Key.

Scan for your FREE demo pack

Wavin Hep<sub>2</sub>O

A4 Strut Card

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Wavin Hep<sub>2</sub>O

External Banner

**NEW Hep<sub>2</sub>O Keyless**

Push-fit plumbing

**IN STOCK NOW**

**50 Year Guarantee**

Wavin Hep<sub>2</sub>O

## Our Branch Developer Team

The relevant Branch Developer should be the Branch Primary Contact but specifically will help with:

- Point of Sale
- Branch Merchandising of the Wavin Product Range
- In-Branch Product Training if needed
- Branch Meet the Supplier events
- Proactive use on Social Media
- Issue Management
- Branch Review Meetings

# Wavin Key Contacts

## Branch Developer Team

### Branch development contact

(For contact details please see map opposite)

## Wavin Customer Services & Query Team

T: 0800 0380088

E: customerservice.uk@wavin.com

## Wavin Technical Team

T: 0800 0380088

E: technical.design.uk@wavin.com

## Literature Requests

E: literature.orders@sional.co.uk

# Ordering Your Wavin Products

## Minimum Order Values

Orders placed for delivery from Wavin direct are subject to a minimum order value. If a minimum order value is not met on your order, you have two options:

- Increase the value of the order
- Leave the order and an under value carriage charge will be added

## Cancellation and Amendments

Can only be done on the day of order placement up to 4pm by telephone, email or fax

## Customer services

Tel: 0800 0380088 - Fax: 0800 0353383 - email: customerservice.uk@wavin.com

# Delivering Your Wavin Order

Standard delivery offering:

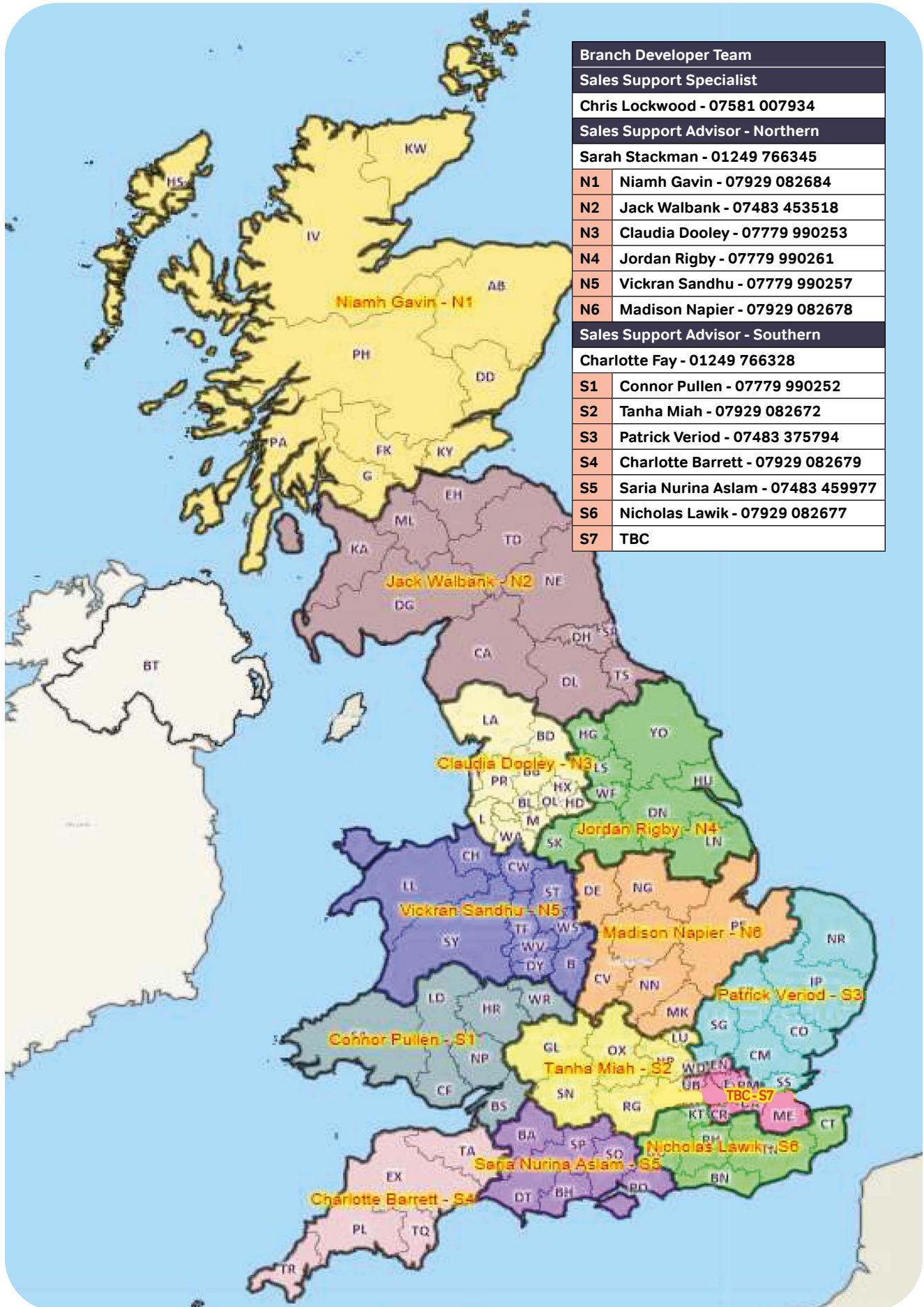
## Delivery Queries

- When receiving a delivery, the number of packs of pipes, bags and pallets must be counted and signed for
- Any anomalies must be noted on the POD
- Anomalies, including missing items within the packages must be reported within 5 working days to our customer services team by email, phone or fax
- Any queries reported after this period will not be accepted

## Customer services

Tel: 0800 0380088 - Fax: 0800 0353383 - email: customerservice.uk@wavin.com

# Branch Developers



Branch Developer Team	
Sales Support Specialist	
Chris Lockwood - 07581 007934	
Sales Support Advisor - Northern	
Sarah Stackman - 01249 766345	
N1	Niamh Gavin - 07929 082684
N2	Jack Walbank - 07483 453518
N3	Claudia Dooley - 07779 990253
N4	Jordan Rigby - 07779 990261
N5	Vickran Sandhu - 07779 990257
N6	Madison Napier - 07929 082678
Sales Support Advisor - Southern	
Charlotte Fay - 01249 766328	
S1	Connor Pullen - 07779 990252
S2	Tanha Miah - 07929 082672
S3	Patrick Veriod - 07483 375794
S4	Charlotte Barrett - 07929 082679
S5	Saria Nurina Aslam - 07483 459977
S6	Nicholas Lawik - 07929 082677
S7	TBC

# With two great Hep<sub>2</sub>O systems to choose from, to key or not to key is now the only question?



Hep<sub>2</sub>O  
Keyless



Hep<sub>2</sub>O  
Key



Scan  
for your  
**FREE**  
sample pack



An Orbia business.

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