

Standards and Warranties

Hep₂O Guarantee

Due to a rigorous quality control and testing programme, Hep₂O Key and Keyless systems carry a 50 year guarantee against defect in materials or manufacturing of all its pipe and fittings.

Terms & Conditions

As outlined in the Hep₂O installation guide, the only stipulation is that good, professional installation practice is followed. This includes working with the peak life cycle operating temperatures and pressures detailed on page 9 of the installer guide. The 50 year period begins from the date of purchase.

How to Claim

If you experience an issue with a Hep₂O pipe or fitting, please contact Wavin Technical Services Tel: 0800 038 3088

Email: technical.design@wavin.co.uk

Product and System Warranties

Hep₂O Key and Keyless systems are also approved by WRAS (certificate 240211001) – deemed safe for use in the supply of drinking water.

Hep₂O Key and Keyless systems are Kitemarked to Class S of BS 7291, parts 1 and 2 and is manufactured within a Quality Management System which satisfies BS EN ISO 9002.



Hep₂O Key



Hep₂O Keyless